



# Guaranteed Product Delivery



## Keep Your Customers Happy

- Re-establishes credit or refunds money
- Improves vend reliability
- Reduces service calls
- Minimizes the vending of a “bonus” product
- Tracks number of iVend® assisted vends
- Identifies improper loading or coil choices
- Consistent coil home position
- Sensor self calibration
- Sensor fail safe operation

Don't let these sales killers happen to your business!



Incorrect Coil Sizing



Product Bridging

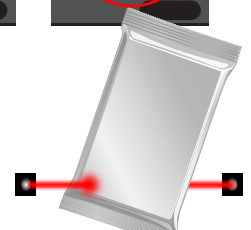
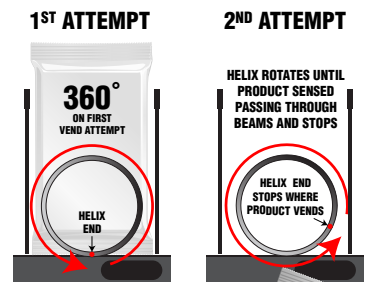
All result in missed sales, a service call and/or damage to equipment by irate customer who feels they were cheated.

Misloaded or Missing Product

### How it Works

During the first vend cycle, if a selected product is not detected by the beams of the iVend® system, the system waits one second then initiates a second vend cycle and rotates the coil until the product is delivered.

If a product still has not been detected by the system after a full rotation to the home position, the selection will be considered empty or sold out. The customer's credit will be restored and will allow another selection to be made. The selection is then automatically reinstated for future vends.



### Can & Bottle Drop Sensing Technology

Your can & bottle venders are covered too with the latest drop sensing technology.

- Guarantees another selection or your money back
- Cuts down on service calls due to mis-vends
- Keeps customers from tipping machine in frustration
- Increases customer satisfaction with your vending service